Updated: March 6, 2017

List of References and Resources

Crisis Lines, available 24/7

Age 16 years and up

Mental Health Crisis Line 613-722-6914, in Ottawa

1-866-996-0991, outside Ottawa, toll-free

http://www.crisisline.ca/

The crisis line is available anywhere in the City of Ottawa, Renfrew County, Stormont, Dundas & Glengarry Counties,

Akwesasne and Prescott & Russell Counties.

Age 18 years and under

Youth Services Bureau 613-260-2360, in Ottawa

1-877-377-7775, toll-free for Eastern Ontario

crisis@ysb.on.ca

This Crisis Line service is for children and youth ages 18 and under, who are experiencing a crisis, and for parents, guardians, caregivers, friends or service providers who are concerned about a

young person in crisis.

Age 5 – 20 years

Kids Help Phone 1-800-668-6868

http://www.kidshelpphone.ca/

Distress Centre 613-238-3311

Ottawa and Area If you are depressed, in distress, or in crisis, call the Distress

Centre.

911 If you are in danger, call 911 immediately

Advocacy, Educational, and Health Organizations

eMentalHealth.ca

eMentalHealth.ca is a non-profit initiative of the <u>Ontario Centre of Excellence for Child and Youth Mental Health at CHEO</u>, dedicated to improving the mental health of children, youth and families.

http://www.ementalhealth.ca/ottawa/en/_Mental_Health_Resource_Directory_a100_b1.html The website has a listing of upcoming events and detailed directories of services available, including those for borderline personality disorder at:

http://www.ementalhealth.ca/ottawa/en/ Borderline Personality Disorder BPD a1 b176.html

Youth Services Bureau of Ottawa YSB's Youth Mental Health Services

Youth Mental Health Walk-in Clinic, Youth and Family Counselling

www.ysb.ca

613-729-1000

24/7 Crisis Line: 613-260-2360; 1-877-377-7775 (toll-free for Eastern Ontario)

Mental Health Services for youth ages 12 to 18 – 613-562-3004; 2301 Carling Avenue (East of

Lincoln Fields Transitway Station)

Mental Health Walk-In Clinic for youth ages 12 to 20 and/or their parents

Extended Access Drop-In, for ages 21 to 24 – 613-241-7788, ext. 300; 147 Besserer Street

Family Services Ottawa

312 Parkdale Avenue

Ottawa, Ontario K1Y 4X5

http://familyservicesottawa.org

613-725-3601

Counseling and support services to anybody in Ottawa who needs it

ConnexOntario

Health Services Information Website: www.connexontario.ca

Mental Health Helpline: 1-866-531-2600

Family Advisory Committee

Website: http://www.f-a-c.ca/

Free downloads with useful information are available.

Hopewell

Community support for everybody affected by an eating disorder

Website: www.hopewell.ca

Hopewell provides supports for eating disorder recovery.

Mood Disorders Ottawa

Mood Disorders Ottawa Mutual Support Group (MDO) is a peer-run volunteer organization.

http://www.mooddisordersottawa.ca/

Info-line: 613-526-5406

Email: mdosupport@hotmail.com

Parents' Lifelines of Eastern Ontario (PLEO)

A non-profit family support organization for parents and caregivers whose children to age 24 are dealing with mental health and/or addiction challenges.

Tel: 613-321-3211

Toll-free: 1-855-775-7005 Website: http://www.pleo.on.ca/

E-mail: info@pleo.on.ca

Psychiatric Survivors of Ottawa

211 Bronson Ave, Suite 313

Ottawa, Ontario K1R 6H5

http://www.psychiatricsurvivors.org

613-567-4379

E-mail: psychsurvivors@gmail.com

Ontario Community Health Centres

There are more than 100 Community Health Centres in Ontario. Services are free of charge or covered by OHIP.

Website: http://www.health.gov.on.ca/en/common/system/services/chc/default.aspx Locations of Community Health Centres in Ontario are listed at the following website: http://www.health.gov.on.ca/en/common/system/services/chc/locations.aspx

Following is a listing of Ontario Community Health Centres in Ottawa and vicinity.

Community Health Centres in Ottawa and vicinity

1. Carlington Community and Health Services

900 Merivale Road Ottawa, ON K1Z 5Z8 Tel: 613-722-4000

Website: www.carlington.ochc.org

2. Centretown Community Health Centre

420 Cooper Street Ottawa, ON K2P 2N6

Tel: 613-233-4443

Website: www.centretownchc.org

3. Pinecrest-Queensway Health and Community Services

203-1365 Richmond Road. Ottawa, ON K2B 6R7 Tel: 613-820-4922

Website: www.pqchc.com

4. Sandy Hill Community Health Centre (SHCHC)

221 Nelson Street Ottawa, ON K1N 1C7 Tel: 613-789-8458

Website: www.shchc.on.ca

5. Somerset West Community Health Centre

55 Eccles Street Ottawa, ON K1R 6S3 Tel: 613-238-8210

Website: www.swchc.on.ca

6. Somerset West Community Health Centre - Rosemount Branch

30 Rosemount Avenue

Ottawa, ON K1Y 1P4 Tel: 613-688-1177

Website: www.swchc.on.ca

7. South-East Ottawa Community Health Centre

1355 Bank Street, Suite 600 Ottawa, ON K1H 8K7 Tel: 613-737-5115

Website: www.seochc.on.ca

8. Lanark Renfrew Health and Community Services

207 Robertson Drive Lanark, ON K0G 1K0 Tel: 613-259-2372

Website: www. lanarkhealth.on.ca

9. Lanark County Mental Health

88 Cornelia Street W., Unit A2 Smiths Falls, ON K7A 5K9

Tel: 613-283-2170

Website: http://lanarkmentalhealth.com/

10. Lanark County Mental Health – Carleton Place (Satellite Office)

5 Bates Drive, Unit 14 Carleton Place, ON K7C 4J8

Tel: 613-257-5915

Website: http://lanarkmentalhealth.com/

11. Seaway Valley Community Health Centre

353 Pitt Street

Cornwall, ON K6J 3R1 Tel: 613-936-0306

Website: www.seawayvalleychc.ca

12. Le Centre de santé communautaire de l'Estrie

841 Sydney Street, Suite 6 Cornwall, ON K6H 3J7

Tel: 613-937-2683

Website: www.cscestrie.on.ca

13. Rideau Community Health Services

354 Read Street, PO Box 550 Merrickville, ON K0G 1N0

Tel: 613-269-3400 Website: www.rvds.ca

14. Kingston Community Health Centres

263 Weller Avenue Kingston, ON K7K 2V4

Tel: 613-542-3872 Website: <u>www.kchc.ca</u>

15. Kingston Community Health Centres – Street Health Centre

235 Wellington Street Kingston, ON K7K 0B5

Tel: 613-549-1440 Website: <u>www.kchc.ca</u>

Royal Ottawa Mental Health Centre

1145 Carling Avenue, Ottawa, Ontario K1Z 7K4

Family Information and Support Groups

http://www.theroyal.ca/en/events/family-information-and-support-groups/

613-722-6521

Toll free: 1-800-987-6424

Mental Health Community Library, located at the Royal Ottawa Mental Health Centre

This library is open to anyone who wants information about mental illness or addictions.

Open every day. Hours: Monday to Friday 9:00 am - 4:30 pm and 6:00 pm - 9:00 pm

Saturday and Sunday 10:00 am - 2:00 pm

For information on the Library:

 $\underline{http://www.theroyal.ca/en/accessing-care-at-the-royal/mental-health-community-library/}$

Or call 613-722-6521, ext. 6899; or e-mail communitylibrary@rohcg.on.ca

Children's Hospital of Eastern Ontario

401 Smyth Road Ottawa, ON K1H 8L1

Tel: 613-737-7600

Website: http://www.cheo.on.ca/en/information-mental-health-services

CHEO is one of the largest providers of child and youth mental health services in Ontario.

CHEO has created the following special mental health website to help navigate the many

services and resources available to children, youth, and their families:

http://www.cheo.on.ca/en/cheomentalhealth?mid=ctl00 LeftMenu ctl00 TheMenu-

menuItem000

The Ottawa Hospital

Civic Campus, 1053 Carling Avenue

General Campus, 501 Smyth Road

Riverside Campus, 1967 Riverside Drive

Website for mental health services:

 $\underline{https://www.ottawahospital.on.ca/wps/portal/Base/TheHospital/ClinicalServices/DeptPgrmCS/Departments/MentalHealth/OurServices}$

Main phone line: 613-722-7000

Queensway Carleton Hospital

3045 Baseline Road Ottawa, ON K2H 8P4 Tel: 613-721-2000

Website for mental health services: https://www.gch.on.ca/mentalhealth

Canadian Mental Health Association, Ottawa Branch

1355 Bank Street, Suite 301, Ottawa, Ontario K1H 8K7 (across from Billings Bridge Plaza) http://www.cmhaottawa.ca

(613) 737-7791

CMHA maintains a library with videos and DVDs on mental health issues that can be borrowed. http://www.cmhaottawa.ca/infoarchive-videos.htm

CMHA also offers a Dialectical Behavior Therapy (DBT) program.

Hôpital Montfort

713, Montreal Road

Ottawa (Ontario) K1K 0T2

Inquiries: 613-746-4621 ext. 2400

Mental Health Program: http://www.hopitalmontfort.com/mental-health-program.cfm

L'Apogée

92, boul St-Raymond, bureau 304 Gatineau (Hull)

819 771-6488

Monthly family support meetings for family members of persons with mental disorders.

Family members must meet with a counselor prior to attending the meetings.

Website: www.lapogee.ca

Behavioral Tech

Dialectical behavior therapy training, referrals, and resources

2133 Third Avenue, Suite 205, Seattle, WA 98121

www.behavioraltech.com; email: information@behavioraltech.org

206-675-8588

National Alliance on Mental Illness (NAMI)

3803 N. Fairfax Drive, Suite 100, Arlington, VA 22203

12-week NAMI Family-to-Family Education Program is offered in Ottawa

www.nami.org; email: info@nami.org

Helpline: 1-800-950-6264

National Education Alliance for Borderline Personality Disorder (NEA-BPD)

P. O. Box 974, Rye, NY 10580

www.borderlinepersonalitydisorder.com; email: neabpd@aol.com

914-835-9011

Centre for Addiction and Mental Health

http://www.camh.net

(416) 535-8501

Toll free: 1-800-463-6273

Borderline personality disorder, An information guide for families. 2009 (available in English

and French on CAMH website)

Additional Websites

Randi Kreger's site: http://www.bpdcentral.com

Tami Green's site: www.borderlinepersonalitysupport.com

Robert Friedel's site: www.bpddemystified.com

www.mytriptoozandback.com

www.outofthefog.com

A list of BPD organizations and resources is available at: www.BuddhaAndTheBorderline.com

Books on Borderline Personality Disorder

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Chapman, A. L., and K. L. Gratz. 2007. *The Borderline Personality Disorder Survival Guide: Everything You Need to Know About Living with BPD*. Oakland, CA: New Harbinger.

Elliott, C. H., and L. L. Smith. *Borderline Personality Disorder for Dummies*. Hoboken, N.J.: Wiley Publishing Inc.

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Books on Dialectical Behavior Therapy

Fruzzetti, A. 2017. The Family Guide to Borderline Personality Disorder: Finding Peace in Your Family Using Dialectical Behavior Therapy. Oakland, CA: New Harbinger.

Koerner, K. 2012. Doing Dialectical Behavior Therapy: A Practical Guide. New York: Guilford.

Linehan, M. M. 1993. *Cognitive-Behavioral Treatment of Borderline Personality Disorder*. New York: Guilford.

Linehan, M. M. 1993. *Skills Training Manual for Treating Borderline Personality Disorder*. New York: Guilford.

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McKay, M., J. C. Wood, and J. Brantley. 2007. *The Dialectical Behavior Therapy Skills Workbook: Practical DBT Exercises for Learning Mindfulness, Interpersonal Effectiveness, Emotion Regulation, and Distress Tolerance*. Oakland, CA: New Harbinger.

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Multimedia

Back from the Edge: Living with and Recovering from Borderline Personality Disorder. 2005. Produced by Lichtenstein Creative Media (www.lcmedia.com) and the Borderline Personality Disorder Resource Center (www.bpdresourcecenter.org).

To view: www.LCMedia.com/BPD

To order DVD: www.bpdresourcecenter.org

RethinkBPD: A Documentary on Borderline Personality Disorder. Release date 2012. Produced by Amanda Wang and Jesse Sweet.

For more information: www.rethinkbpd.com.

Living with Borderline Personality Disorder: A Guide for Families. 2010. Produced by Dawkins Productions, Inc.

To order: www.dawkins.tv.

From Chaos to Freedom: DBT Crisis Survival Skills. 2008. Produced by Behavioral Tech, LLC featuring Dr. Marsha Linihan.

To order: http://behavioraltech.org/products

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